### **Trash collection**

The city does not offer trash collection service, but does have an up-to-date list of private trash haulers. Community Services 8500 Antioch Road 913/895-6270

### **Assisted Housing**

Coordinated through Johnson County 913/715-6600

### **HOME Program**

Northeast Multi-Service Center 913/715-6600

### **Tenant/Landlord disputes-Fair Housing**

Housing Information Center

333 Poplar, Olathe, KS 66061

913-829-4584

If you have questions or would like a copy of any of the following brochures, please contact Community Services at 913/895-6270.

# **Information to Help You**

- Community Services
- Exterior Maintenance of Structure Minor Home Repair
- Exterior Storage of Items
- Fence Regulations
- Garage Sales
- Gravel Driveway Regulations
- Home Occupations
- Household Trash
- Pool Maintenance and Operation
- Preventing Rat Infestation
- Tall Grass and Weeds
- Temporary Signs
- Vehicles

## **Community Services**

### Community Services

Guidelines for Residents



**Planning and Development Services Department** 



ABOVE AND BEYOND. BY DESIGN.

#### July 2105 Planning and Development Services Community Services 8500 Antioch Road, Overland Park, KS 66212 Ph. 913/895-6270 Fax 913/895-5084 http://www.opkansas.org

### What Is Community Services?

Community Services is a section of the Planning and Development Services Department. Its primary function is to assist the community in maintaining a high level of safety, property values and maintenance. Community Services can answer your questions and ensure code compliance for a safe and attractive community. Throughout the year, our office handles many calls regarding:

- Proper storage of recreational vehicles, boats, campers and trailers
- Proper exterior storage of items
- Tall weeds and vegetation
- Food Safety
- Environmental issues including; smoking ordinance and stormwater pollution.
- Swimming pool regulations

If you have questions, please call Community Services, 913/895-6270

### Services we provide to you

Staff members are available for presentations to homes associations, neighborhood organizations, and food businesses. Call 913/895-6270 to schedule a visit. Free brochures are available in the Community Services office at 8500 Antioch Road. Brochure topics include:

- Community Services
- Exterior Maintenance of Structures
- Exterior Storage of Items
- Fence Regulations

- Garage Sales
- Gravel Driveway Regulations
- Home Occupations
- Household Trash
- Pool Maintenance and Operation
- Preventing Rat Infestation
- Tall Grass and Weeds
- Temporary Signs
- Vehicles

### When should I call Community Services?

Please call Community Services when you have questions about property maintenance, a food establishment concern, a swimming pool concern, need direction with income-eligible home improvement programs, or would like to request informational brochures.

Staff members are available from 8 a.m. to 5 p.m. weekdays to address any concerns or questions regarding property maintenance, food establishments or swimming pools.

To inform Community Services of a possible violation, please call 913/895-6270.

### At your service

Staff members conduct inspections of:

- 1. Individual properties where potential violations of a property maintenance ordinance may exist.
- 2. Food service establishments
- 3. Public or semi-public swimming pools
- 4. Massage establishments
- 5. Trash hauling vehicles

Inspections may be generated out of concern by citizens or staff.

As time permits, staff may conduct inspections of larger areas, such as a block or neighborhood. A letter and Property Maintenance Checklist brochure may be sent to each address in the designated area informing them when inspections will begin.

The checklist allows residents time to resolve property maintenance issues prior to an inspection. It addresses topics including:

- Hard surfaces, walkways and driveways
- Exterior maintenance
- Inoperable vehicles
- Storage of vehicles, boats and trailers
- Trash, refuse and standing water

### Who do I call?

Below is a list of city and county departments that can help you keep your home and community attractive.

### Fence permits

Building Safety Division City Hall, 8500 Santa Fe Drive 913/895-6225

### Abandoned vehicles in the street

(*Must exceed 48 hours*) Police Department 12400 Foster 913/895-6300

### Inoperable vehicles on private property (not in the street)

Community Services 8500 Antioch Road 913/895-6270